

Our Ref: CTFOI-429

15 October 2015

Chair & Chief Executive's Office

St Catherine's Health Centre
1st Floor, Wing 5
Derby Road
Birkenhead
Wirral
CH42 0LQ

Tel: 0151 651 3905

www.wirralct.nhs.uk

Dear

Freedom of Information Act Request

Further to your email, please find below Wirral Community NHS Trust response to your Freedom of Information request:

Original Request:

1. Do you provide continence aids to meet the assessed needs of:
 - (a) Care home residents who have been assessed as qualifying for fully-funded NHS Continuing Healthcare.
 - (b) Care home residents who have been assessed as qualifying for Funded Nursing Care payments.
 - (c) Care home residents who have been assessed as requiring personal care only, ie residential residents who are not in receipt of CHC or FNC funding.
2. If you have adopted a different approach between 1a, 1b and 1c please explain why.
3. If the answer to any of questions 1a, 1b is yes:
 - (a) Please provide us with details of the continence aids that you provide (including the types of aids and number of items supplied per resident per week for each of the three categories of resident 1a, 1b and 1c).
 - (b) Is the type of aid and amount of items supplied varied according to individual residents' assessed need? If so, please explain how. If not, please explain why not.
 - (c) Have you set a maximum limit of the number of continence pads and/or other continence aids supplied per resident? If so, please tell us what this limit is and explain why it has been set at this level.
4. If you do not directly provide continence aids, do you instead make a payment to reimburse care homes for purchasing continence aids for their residents?
5. If the answer to question 4 is yes:
 - (a) For the three categories of residents identified in questions 1a, 1b and 1c, what is the amount of this payment per resident per week?
 - (b) Is the amount paid a standard sum or does it vary according to a resident's assessed needs?
 - (c) Please provide us with details of your calculations to determine that the amount paid is sufficient to meet residents' assessed needs.
 - (d) Please provide us with details of your processes for making these payments (e.g. are they made upon receipt of an invoice from the care homes, are they paid automatically together with Funded Nursing Care payments etc?)

6. Does every care home resident get a continence assessment?
7. How often do you normally review a resident's continence assessment? Do you have a maximum time limit between such assessments and if so, what is this limit?

Response:

1. (a) Yes
(b) Yes
(c) Yes
2. Not applicable.
3. All patients are supplied with containment products if required. Other continence aids such as commodes, urinals are provided if required also. Urinary sheaths are requested by prescription if needed. All patients are individually assessed and type of containment product and amount is given according to need. The maximum level of products is set at three per day as per the policy.
4. No, patients are directly supplied continence aids.
5. Not applicable.
6. Yes.
7. Patients re assessed according to need. The maximum time limit is usually 12 months.

Thank you for your request for information under the Freedom of Information scheme.

Yours sincerely,



Karen Howell
Chief Executive