

Our Ref: CTFOI-441

20 November 2015

Chair & Chief Executive's Office

St Catherine's Health Centre
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Dear

Freedom of Information Act Request

Further to your email dated 22 October 2015, please find below Wirral Community NHS Trust response to your Freedom of Information request:

Original request:

I am making this request under the Freedom of Information Act. I am currently doing some research regards the NHS and use of electronic systems within trusts. Please can you supply information regards the following questions:

1. What business intelligence benchmarking software they use (e.g. Dr. Foster, CHKS?).
2. Do you currently use a real time A&E reporting system? If so which one?
3. Do you currently connect multiple data sources (e.g. SUS, Primary Care, Ambulance, Social Data)?
 - (a) If so, which data do you currently connect?
 - (b) If so, do you currently have a business intelligence system which connects these data sources?

Please note – I do not require any confidential information about the length of contracts or contract terms.

Response:

1. Wirral Community NHS Trust use the NHS Benchmarking network as Dr Foster and CHKS only cover acute hospital data and not community.
2. Wirral Community NHS Trust have type 3 A&E services, therefore real time reporting is not essential. The trust does however have locally developed daily A&E reports.
3. Wirral Community NHS Trust has access to the trust's own community data which is held locally on the trust's data warehouse with local business intelligence reporting currently based in Microsoft SSRS. The trust also use proDacapo balanced scorecards to present activity alongside staff, financial and quality data.

I trust this satisfies your request for information under the Freedom of Information scheme.

Yours sincerely,

Karen Howell
Chief Executive