

Our Ref: CTFOI-725

**Quality and Governance Service**

Wirral Community NHS Trust

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St Catherine's Health Centre

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20<sup>th</sup> April 2017

**Re: Freedom of Information Request**

**Original Request**

1. Has your organisation completed all of the government's '[10 steps to cyber security](#)'?
2. Have you suffered Distributed Denial of Service (DDoS) cyber attacks on your network in the last year?
3. If so, how many DDoS attacks did you experience during 2016?
  - a. Attacks occur weekly or even daily
  - b. Attacks occur monthly
  - c. Less than a handful of attacks during the entire year
4. Has your organisation ever been the victim of a DDoS attack which was used in combination with another type of cyber attack, such as a demand for ransom/ransomware, network infiltration or data theft?
5. How does your IT team detect that your organisation has suffered a DDoS attack?
6. Does your method of DDoS mitigation detect sub-saturating DDoS attacks of less than 30 minutes in duration, which do not typically overwhelm the network?

**Our Response**

1. Yes
2. No
3. N/A
4. No
5. Infrastructure outages/failures, (e.g. firewalls went down)
6. No

I trust this satisfies your request for information under the Freedom of Information Act.

Yours Sincerely

Mark Greatrex  
Director of Finance & Resources and Deputy Chief Executive Officer

