

3 October 2014

Dear

### Freedom of Information Act Request

#### Original Request:

I work for an NHS internal audit consortium and we have been asked to produce some comparison work on the implementation of e-Rostering systems. I have detailed a couple of questions below and I am hoping you could answer. Output will be anonymised for reporting purposes. If your organisation would be interested in receiving our benchmarking output, then please indicate this in your response.

#### Our Response:

Further to your FOI request to Wirral Community NHS Trust, please find below the information requested in relation to e-Rostering systems:

1. What e-Rostering system do you use?	IQUIS
2. Where if your e-Rostering system rolled out to? (ie all clinical areas (inpatient, outpatient, community, support services (ie theatre/radiology etc.) non-clinical areas).	Walk in Centres Centralised Booking Service Phlebotomy GP Out of Hours call staff Single Point of Access Outpatients Department Minor Injuries Department
3. What are your organisation's expected benefits of using an e-Rostering system?	Real time management of safe staffing Accurate recording of training and skill sets
4. How do you monitor/ensure your expected benefits are being realized?	Audit