

CTFOI-289

10 December 2014

Dear

### **Freedom of Information Act Request**

#### **Original Request:**

Please can you provide me with the following information regarding your financial accounting software:

- Name of financial accounting software system in use at your organisation?
- Name of the vendor who supplies your financial accounting software system?
- Original date of purchase or contract start date?
- If relevant the contract renewal or expiry date?
- Cost of annual support and maintenance or annual service cost (last financial year)?
- Other annual spend relating to the financial accounting software system, outside the support and maintenance/service costs?
- Number of members of staff involved in the internal support of the financial accounting software system for users and IT?

#### **Our Response:**

Following your FOI request to Wirral Community NHS Trust, please find below the information requested:

- The financial accounting software system used is Oracle Financials.
- NHS Shared Business Services supply the financial accounting software system.
- The contract start date was 1 April 2011.
- The contract renewal/expiry date is 31 March 2016.
- The annual support and maintenance cost is included in the fully managed service contract which includes transactional service provision.
- Other annual spend amounts to £137k.
- The number of staff members involved in the internal support of the financial accounting software system is 0.5 WTE.