

Our Ref: CTFOI-368

Your Ref:

2 July 2015

Old Market House
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Dear

Freedom of Information Act Request

Original Request:

I would be obliged if you could provide by email some information on the Trust's Analysis, Reporting and Data Quality Practises, namely;

1. What Department(s) within the Trust (if any) are responsible for the analysis and management of information and producing Business Intelligence/Performance Management Reports? (eg – eHealth/ICT/Other?)
2. What are the current tools or softwares utilised by the Trust for the production of these reports? (eg – SAP/Crystal/Qlik/Microsoft/Cognos/etc?)
3. Who is responsible for Data Governance within the Trust and is there an applied set of Data Quality Policies and Procedures?
4. What is the appropriate route for suppliers to engage with the Trust on the above services in terms of procurement – Are any existing frameworks/preferred supplier lists in place and if so how can these be applied to? (eg – GCloud/Achilles/Other?)
5. Are you able to provide the names of department leads responsible for Business Intelligence and Data Quality within the Trust?

Our Response:

Further to your FOI request to Wirral Community NHS Trust, please find below the information requested:

1. The Information Team within the Finance Department are responsible for the analysis of management of information and the production of Business Intelligence/Performance Management Reports.
2. The current tools or software utilized by the trust are Microsoft SSRS and proDacapo.
3. Information governance is within the Quality & Governance Service and data quality is within the Information Team. Data quality and procedures are constantly evolving as a new PAS is implemented across the organisation.
4. Initial enquiries should be made to the Head of Business Intelligence whose e.mail address is: edd.berry@wirralct.nhs.uk
5. As above.

Yours sincerely,