

Quality and Governance Service

Wirral Community NHS Trust

Wing 5, 1st Floor

St Catherine's Health Centre

Derby Road

Birkenhead

Wirral

CH42 0LQ

0151 514 2202

Our Ref: CTFOI-814

11th September 2017

Dear

Re: Freedom of Information Request

Original Request

- 1) Please confirm the number of mobile phones or smartphones that are in use by the organisation.
- 2) The Name of the Organisation who acts as your mobile airtime service provider. (If multiple contracts are set up please confirm each specific provider).
 - 2.1) please confirm;
 - (a) the date the aforementioned contract(s) started.
 - (b) the date the aforementioned contract(s) ends.
 - (c) the date the contract(s) will be reviewed (prior to termination / new contract).
 - 3) Are mobile phones and smart phones purchased separately or 'bundled' as part of the airtime agreement (via a technology fund for example)?
 - 3.1) *If handsets are procured separately, please provide details of how many mobile phones or smart phones have been purchased during the previous three years. (Please detail physical number of devices acquired.)*
 - 3.2) *If Handsets are procured separately please could you confirm if the devices are leased, rented or purchased outright.*
 - 3.3) *Does the organisation make ad-hoc purchases for Handsets during the normal contractual term.*
 - 3.4) *Is the procurement process under a specific framework or does the organisation work independently of such a framework? Please provide details of framework if necessary.*
 - 4) What happens to mobile devices (*Phones and Tablets*) at the end of the contract term, or alternatively at the point of retirement?
 - 5) Please provide full details of the person who is ultimately responsible for the Airtime Contact. (Please include: Name, Position, E-mail address, Contact Phone Number. Office Location).
 - 6) Please provide full details of the person who is ultimately responsible for the Procurement of Mobile Devices. (Please include: Name, Position, E-mail address, Contact Phone Number. Office Location)
 - 7) What is the current method for Insuring your mobile devices in the event of loss, damage or theft?

Our Response

- 1) Please confirm the number of mobile phones or smartphones that are in use by the organisation.
1,300 devices
- 2) The Name of the Organisation who acts as your mobile airtime service provider. (If multiple contracts are set up please confirm each specific provider). **Vodafone**
 - 2.1) please confirm;
 - (a) the date the aforementioned contract(s) started. **Feb 2016**



(b) the date the aforementioned contract(s) ends. **Feb 2018**

(c) the date the contract(s) will be reviewed (prior to termination / new contract). **Oct 2017**

3) Are mobile phones and smart phones purchased separately or 'bundled' as part of the airtime agreement (via a technology fund for example)? **Bundled via a tech fund**

3.1) *If handsets are procured separately, please provide details of how many mobile phones or smart phones have been purchased during the previous three years. (Please detail physical number of devices acquired.)* **Not procured separately.**

3.2) *If Handsets are procured separately please could you confirm if the devices are leased, rented or purchased outright.*

3.3) *Does the organisation make ad-hoc purchases for Handsets during the normal contractual term.* **Yes, we can and do make ad hoc purchases throughout the contract depending on the needs of the services/staff.**

3.4) *Is the procurement process under a specific framework or does the organisation work independently of such a framework? Please provide details of framework if necessary.* **Independently.**

4) What happens to mobile devices (*Phones and Tablets*) at the end of the contract term, or alternatively at the point of retirement? **We continue to use all devices until the end of the device lifecycle.**

5) Please provide full details of the person who is ultimately responsible for the Airtime Contact. (Please include: Name, Position, E-mail address, Contact Phone Number. Office Location). **Ian Hogan.**

6) Please provide full details of the person who is ultimately responsible for the Procurement of Mobile Devices. (Please include: Name, Position, E-mail address, Contact Phone Number. Office Location. **Ian Hogan, Deputy Director of IM&T, ian.hogan@nhs.net, 0151 514 2828. Wirral Community NHS Foundation Trust, St Catherines Health Centre, Derby Road, Birkenhead, CH42 0LQ.**

7) What is the current method for Insuring your mobile devices in the event of loss, damage or theft? **We do not have an insurance policy for the cover of mobile devices.**

Yours Sincerely

Mark Greatrex
Director of Finance & Resources and Deputy Chief Executive Officer



Wirral Community NHS Foundation Trust
Acting Chairman: Chris Allen
Chief Executive: Karen Howell